



12th Annual Fall Forum

A Conference Co-Sponsored by the CHWSD and the SD Health Link

Wednesday, October 14, 2026 | 8:00 AM - 5:00 PM | Sioux Falls Premier Center

8:00 - 9:00 AM	Registration & Vendors Open
9:00 - 9:15 AM	Welcome - Kevin DeWald, SD Health Link & Ben May, CHWSD
9:15 - 9:30 AM	Opening Remarks - Sec. Melissa Magstadt, SD DOH
9:30 - 10:30 AM	Opening Keynote - Ben Albert, Health Catalyst
10:30 - 11:00 AM	Vendor Break
11:00 - 12:00 PM	Breakout Sessions 1 • Beyond the Screen: Supporting Patients and Clients Through Telehealth - Mary DeVany, Great Plains Telehealth Resource & Assistance Center • Helpline Center Network of Care - Web-based Documentation Software for CHWs - Shauna Batcheller and Abby Vreugdenhil, Helpline Center • Point of Care Update - Lisa Fox, SD Health Link
12:00 - 1:00 PM	Lunch (vendor break)
1:00 - 3:00 PM	Breakout Sessions 2 • SD Health Link Essentials for CHWs - Lisa Fox, SD Health Link • Changes to Medicaid Requirements: Spreading the Word and Supporting Recipients - Kate Derrick & Kristin McNeely, South Dakota Medicaid • Navigating the Medicaid Portal: From Access to Submitting Claims to Tracking Claims - Vicki Palmreuter, CHWSD • Using AI to Work Smarter, Not Harder (But Still Remain Compliant) - Andy Behrens
3:00 - 3:30 PM	Vendor Break
3:30 - 4:15 PM	Regional Innovation Center Overviews
4:15 - 4:45 PM	Rural Health Transformation Project Update
4:45 - 5:00 PM	Closing Remarks & Drawing