



CERTIFIED COMMUNITY HEALTH WORKER/REPRESENTATIVE CODE OF ETHICS

November 2022

PURPOSE OF THIS CODE

The CHW/CHR Code of Ethics is based on and supported by the CHWSD and The South Dakota Department of Health. The Code of Ethics outlined in this document provides a framework for CHW/CHRs, supervisors, and employers of CHW/CHRs to discuss ethical issues facing the profession. Employers are encouraged to consider this Code when creating CHW/CHR programs. The responsibility of all CHW/CHRs is to strive for excellence by providing quality service and the most accurate information available to individuals, families, and communities.

The Code of Ethics is based upon commonly understood principles that apply to all professionals within health and social service fields (e.g., promotion of social justice, positive health, and dignity). The Code, however, does not address all ethical issues facing CHW/CHRs and the absence of a rule does not imply that there is no ethical obligation present. CHW/CHRs are also responsible for following their employer's Code of Ethics. As professionals, CHW/CHRs are encouraged to reflect on the ethical obligations that they have to the communities that they serve and to share these reflections with others.

ARTICLE 1: RESPONSIBILITY IN THE DELIVERY OF CARE

CHW/CHRs build trust and community capacity by improving the health and social welfare of the client they serve. When a conflict arises among individuals, groups, agencies, or institutions, CHW/CHRs should consider all issues and give priority to those that promote the wellness and quality of living for the individual/client. The following provisions promote the professional integrity of CHW/CHRs.

1.1 HONESTY

CHW/CHRs are professionals that strive to ensure the best health outcomes for the communities they serve. They communicate the potential benefit and consequences of available services, including the programs they are employed under.

1.2 CONFIDENTIALITY

CHW/CHRs respect the confidentiality, privacy, and trust of individuals, families, and communities that they serve. They understand and abide by employer policies, as well as state and federal confidentiality laws that are relevant to their work.

1.3 SCOPE OF ABILITY AND TRAINING

CHW/CHRs are truthful about qualifications, competencies, and limitations on services they may provide, and should not misrepresent qualifications or competencies to individuals, families, communities, or employers.

1.4 QUALITY OF CARE

CHW/CHRs strive to provide high-quality services to individuals, families, and communities. They do this through continued education, training, and an obligation to ensure the information they provide is up-to-date and accurate.

1.5 REFERRAL OF APPROPRIATE SERVICES

CHW/CHRs acknowledge when client issues are outside of their scope of practice and refer clients to the appropriate health, wellness, or social support services when necessary.

1.6 LEGAL OBLIGATIONS

CHW/CHRs have an obligation to report actual or potential harm to individuals within the communities they serve the appropriate authorities. CHW/CHRs have a responsibility to follow requirements set by states, the federal government, and/or their employing organizations. Responsibility of the larger society or specific legal obligations may supersede the loyalty owed to individual community members.

1.7 MANDATORY REPORTER

CHW/CHRs have a responsibility to recognize and respond to safety, welfare or well-being concerns for children and young people and inform local authorities South Dakota Department of Social Services cos@state.sd.us or 1(877) 244-0864 <http://dss.sd.gov/childprotection>. CHW/CHRs must report within 48 hours of the incident or in adherence with their organization's policies and procedures on mandatory reporting. If the incident is not safe, CHW/CHR's should call local law enforcement.

ARTICLE 2: PROMOTION OF EQUITABLE RELATIONSHIPS

CHW/CHRs focus their efforts on the well-being of the whole community. They value and respect the expertise and knowledge that each community member possesses. In turn, CHW/CHRs strive to create equitable partnerships with communities to address all issues of health and well-being.

2.1 CULTURAL HUMILITY

CHW/CHRs possess expertise in the communities in which they serve. They maintain a high degree of humility and respect for the cultural diversity within each community. As advocates for their communities, CHW/CHRs have an obligation to inform employers and others when policies and procedures will offend or harm communities or are ineffective within the communities where they work.

2.2 MAINTAINING THE TRUST OF THE COMMUNITY

CHW/CHRs are often members of their communities and their effectiveness in providing services derived from the trust placed in them by members of these communities. CHW/CHRs do not act in ways that could jeopardize the trust placed in them by the communities they serve.

2.3 RESPECT FOR HUMAN RIGHTS

CHW/CHRs maintain professional relationships with clients. They establish, respect, and actively maintain personal boundaries between them and their clients.

2.4 ANTI-DISCRIMINATION

CHW/CHRs do not discriminate against any person or group based on race, ethnicity, gender, gender pronouns, sexual orientation, age, religion, social status, disability, or immigration status.

2.5 CLIENT RELATIONSHIP

CHW/CHRs maintain professional relationships with clients. They establish, respect, and actively maintain personal boundaries between them and their clients.

ARTICLE 3: INTERACTIONS WITH OTHER SERVICE PROVIDERS

3.1 COOPERATION

CHW/CHRs place the well-being of those they serve above personal disagreements and work cooperatively with any other person or organization dedicated to providing care to those in need.

3.2 CONDUCT

CHW/CHRs promote integrity in the delivery of health and social services. They respect the rights, dignity, and worth of all people and have an ethical obligation to report any inappropriate behavior (e.g., sexual harassment, racial discrimination, etc.) to the proper authority.

3.3 SELF-PRESENTATION

CHW/CHRs are truthful and forthright in presenting their background and training to other service providers.

ARTICLE 4: PROFESSIONAL RIGHTS AND RESPONSIBILITIES

The CHW/CHR profession is dedicated to excellence in the practice of promoting well-being in communities. Guided by common values, CHW/CHRs have the responsibility to uphold the principles and integrity of the profession as they assist families to make decisions impacting their well-being. CHW/CHRs embrace the individual, family, and community strengths and build upon them to increase community capacity.

4.1 CONTINUING EDUCATION

CHW/CHRs should remain up to date on any developments that substantially affect their ability to competently render services. CHW/CHRs strive to expand their professional knowledge base and competencies through education and participation in professional organizations.

4.2 ADVOCACY FOR CHANGE IN LAW AND POLICY

CHW/CHRs are advocates for change and work on impacting policies that promote social justice and hold systems accountable for being responsive to communities.

4.3 ENHANCING COMMUNITY CAPACITY

CHW/CHRs assist individuals and communities in moving towards self-sufficiency to promote the creation of opportunities and resources that support their autonomy.

4.4 WELLNESS AND SAFETY

CHW/CHRs are sensitive to their own personal well-being (physical, mental, and spiritual health) and strive to maintain a safe environment for themselves and the communities they serve.

4.5 LOYALTY TO THE PROFESSION

CHW/CHRs are loyal to the profession and aim to advance the efforts of other Community Health Workers worldwide.

4.6 ADVOCACY FOR THE PROFESSION

CHW/CHRs are advocates for the profession. They are members, leaders, and active participants in local, state, and national professional organizations.

4.7 RECOGNITION OF OTHERS

CHW/CHRs give recognition to others for their professional contributions and achievements

Source: From AMA (in.gov)

CHW_Code_of_Ethics.pdf (in.gov)

Knowledge/Skill Exams (pacertboard.org)