



CHW Assists Client in Gaining Stability and Achieving Goals

Codington County Community Services CHW supports client in their community to work towards self-sufficiency.

The Codington County Community Services IMPACT Program Community Health Workers (CHWs) bridge the gap between program participants and community resources to establish support systems for optimal success. Program participants meet with a CHW as needed to promote optimal follow-through and success during their journey of wellbeing.

CLIENT BACKGROUND

In July 2023, a 23-year-old female had come into the office to get rental and utility assistance through the SD CARES program. Previous rental assistance was provided from July 2021-January 2022.

The client had very high depression, anxiety, PTSD, and asthma. It was very hard at first to build a relationship with her due to past trauma.

SERVICES PROVIDED

The client came back for assistance in August 2023. She was interested in doing intensive Case Management and enrolled in the IMPACT program. She had stated that to pursue her goals, her main goal was to find affordable housing.

The client applied for income-based housing at the end of August and was notified in October that her name had come up on the list for a two-bedroom apartment. She completed the next step for the housing



IMPACT HAS INTRODUCED ME TO A LOT OF SERVICES THAT I WAS NOT AWARE OF. IT ALSO HELPED ME CREATE ACHIEVABLE GOALS AND TAKE THE STEPS TO MEET THOSE GOALS WITH THE SUPPORT AND ENCOURAGEMENT I NEEDED. IT HAS DEFIANTLY HELPED ME THROUGH A ROUGH PATCH IN MY LIFE AND GOTTEN ME TO THIS NEW START WITH FURTHERING MY EDUCATION.

- QUOTE FROM THE CLIENT

process but was denied due to a bad landlord reference and credit check. She appealed the decision and the CHW assisted her in writing a letter about how she is bettering herself and is planning a payment on her debt bill. She showed proof to the property management of making a payment and within a couple days she was approved.

CLIENT SUCCESSES

In November 2023, the client moved into income-based affordable housing. SD CARES paid first month's rent and ICAP paid the security deposit to help her get started.

The client reestablished new goals of finding employment with hours that worked with her schedule and wanting to get a college degree.

The client agreed to work with Vocational Rehab to help find employment. She is still working with them to also help with education and to find a job. She applied to Lake Area Technical College in January 2024 and was accepted in February for the fall semester to pursue a degree in Auto Body Paint Technology. She is very excited as she has some family history and knowledge of the Auto Body world.

The CHW has helped the client achieve her long-time goals of furthering her education, finding the right employment that bests fit her needs, and assisting with finding affordable housing. The client was very appreciative of the support that was made by the CHW. She has come so far and is enjoyable to be able to work with on her journey to success. She works hard and gets things done on a timely manner.

ADDITIONAL INFORMATION

Codington County Community Services partnered with Vocational Rehabilitation Services for this client's services.

Codington County Community Services is a voluntary intensive case management program assisting individuals in Codington County who need help achieving success. They may be involved in the criminal justice system, struggle with alcohol/substance abuse, or have mental health needs.

This CHW success story was submitted by Paige Welling, CHW for Codington County Community Services, pwelling@codington.org.



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