

Community Health Worker Collaborative of South Dakota

GUIDE TO COMPLETING CMS 1500 FORM FOR CHW/CHR CLAIMS USING THE SD MEDICAID CLAIMS PORTAL

Last Updated: July 1, 2024

BEGINNING INSTRUCTIONS

This guide is designed for you to fill in information for your specific program that will remain standard throughout in areas that are **blue**, i.e., **ZIP**: ______ as indicated beginning on page 2 of this guide. Sections marked with a red line through them do not need to be filled out to submit a CMS 1500 claim for CHW/CHR Services.



SUBMITTING CMS 1500 CLAIM

Administration Resident R	eporting Recipient Info	Reports Communications Claims Clinical Reviews	
Submit New CMS - 1500		Click here for Claims submission in	nstructions 1 – Select Claim Type as
The numbering system of this su additional information about bill	bmission form relates to the (ling requirements.	MS-1500 claim form. Please refer to the billing manual found at dss.sd.gov/medicaid/provide	"Medicaid"
* Denotes required field. A record	can only be saved if all require	fields have been completed.	
1. SELECT CLAIM TYPE *	Medicaid 🗸	33. BILLING PROVIDER ZIP CODE *	1a – Enter the
1a. INSURED'S I.D. NUMBER *	Ver	fy 33a. BILLING PROVIDER NPI *	patient's/client's Medicaid
2. PATIENT'S NAME		33b. BILLING PROVIDER TAXONOMY *	Number and click Verify. The
3. PATIENT'S BIRTH DATE		PATIENT'S SEX	Patient's name, birth date, and address should all
5. PATIENT 5 ADDRESS		1	appear.

Submit New CMS - 1500			Click here for Claims submission instruction	Program's Type 2 NPI	
he numbering system of this su	ibmission form relate	s to the CMS-15	00 claim form. Please refer to the billing manual fo	ound at dss.sd.gov/medicaid/providers for	Number (i.e., 57501)
Denotes required field. A record	can only be saved if a	ll required fields	have been completed.		710.
1. SELECT CLAIM TYPE *	Medicaid	~	33. BILLING PROVIDER ZIP CODE *		2IF
1a. INSURED'S I.D. NUMBER *		Verify	33a. BILLING PROVIDER NPI *	•	
2. PATIENT'S NAME			33b. BILLING PROVIDER TAXONOMY *		33a – Enter your CHW/CH
3. PATIENT'S BIRTH DATE			PATIENT'S SEX		Number as the Billing
5. PATIENT'S ADDRESS					Provider NPL
9. OTHER INSURED'S NAME			16-15 PATIENT'S CONDITION RELATED TO:		
9a. OTHER INSURED'S POLICY OR GROUP NUMBER			a. EMPLOYMENT? O YES INO		NPI:
9d. OTHER INSURED PLAN NAME OR PROGRAM NAME			b. AUTO ACCIDENT? O YES INO		33b – Enter CHW Taxonom
11d. IS THERE ANOTHER HEALTH BENEFIT PLAN? *	O yes 🖲 NO		c. OTHER ACCIDENT? O YES O NO		Code: 172V00000X.
					9 – 11d will not need to be
					changed for any CHW/CHR
					claims.
					UICK save.

17. NAME OF REFERRING PROVIDER OR OTHER SOURCE		17b. REFERRING, OR PRESCRI	ORDERING, IBING NPI				17 – Enter the name of the
19. ADDITIONAL CLAIM INFORMATION	80 Character Limitation		Blanche Devereaux"				
21. DIAGNOSIS OR NATURE A F	rimary * B	c	D	E	F	I	number of the referring
G	н	1	L	к	L		NPI Registry:
22. RESUBMISSION CODE		V ORIGINAL REFER	ENCE NO				https://npiregistry.cms.hhs.g
23. PRIOR AUTHORIZATION NUMBER						Save	<u>ov/search</u>
	21 – Enter, boxes B th	at minimum, a P rough L.	Primary Diagnosis	Code in box A. Ac	dditional secor	ndary diagno	osis codes can be added as well in
	Review ap	proved Social Det s.sd.gov/medicaid	terminants of Hea d/providers/diagn	lth (SDoH) Diagno osistool.aspx.	osis Codes usii	ng the Medio	caid Diagnosis Lookup Tool -

Once diagnosis code(s) have been entered, click save.

The next section provides columns to enter in multiple claims for services provided over multiple dates. The screenshot below shows the columns as displayed in the portal. See page 5 for a detailed description of how to complete this section.

24.	1*	2	3	4	5	6
A. FROM DOS *						E
TO DO5 *	8	8	Ē	8	8	É
B. PLACE OF SERVICE *						
C. EMERGENCY	Select 🗸	Select 🗸	Select 🗸	Select 🗸	Select 🗸	Select 🗸
D. PROCEDURES, SERVICES, OR SUPPLIES (CPT or HCPC) *						
PROCEDURE MODIFIER						
NDC						
NDC UNIT OF MEASURE	Select 🗸	Select 🗸	Select 🗸	Select 🗸	Select 🗸	Select 🔹
. DIAGNOSIS POINTER *	A 🛩	A 🗸	A 🛩	А 🛩	A 🛩	A •
\$ CHARGES *						
S CONTRACTUAL (CTR)						
S OTHER PAID						
\$ DED/COINS						
G. DAYS OR UNITS OF SERVICE *						
H. EPSDT/FAMILY PLANNING	Select 🛩	Select 🛩	Select 🛩	Select 🛩	Select 🛩	Select 💊
RENDERING PROVIDER NPI						
RENDERING TAXONOMY						
	✓ Validate 🗙					



For 24 A. Date of Service (DOS) to DOS will be the date services were provided. Services cannot extend beyond one date per column.

Enter the 2-digit code for the place of service. Refer to the following link for all approved 2-digit codes for place of service: <u>https://www.cms.gov/medicare/coding-billing/place-of-service-</u>

Enter the appropriate CPT code based on the visit:

98960 – 1 patient

98961 – 2-4 patients 98962 – 5-8 patients

Based on Units of Service entered in Section G, enter charges in section F. The following table includes the calculated amount based on the CPT code used and Units of Service:

	July 1, 202	3 – June 30	, 2024 DOS	rates	July 1, 2024 – June 30, 2025 DOS rates			
CPT Code	1	2	3	4	1	2	3	4
98960	\$32.43	\$64.86	\$97.29	\$129.72	\$33.73	\$67.46	\$101.19	\$134.92
98961	\$16.22	\$32.44	\$48.66	\$64.88	\$16.87	\$33.74	\$50.61	\$67.48
98962	\$11.35	\$22.70	\$34.05	\$45.40	\$11.80	\$23.60	\$35.40	\$47.20

Based on Units of Service entered in Section G, enter charges in section F. There is a maximum of 4 units per day. The following table includes the calculated amount based on the CPT code used and Units of Service:

Units	1	2	3	4
Time	16-45 min	46-75 min	76-105 min	106 min plus

24J – Enter your CHW/CHR Program's Type 2 NPI Number as the Rendering Provider NPI.

24J (second line) – Enter CHW Taxonomy Code: 172V00000X as the rendering taxonomy.

**Once you click validate, you will then need to click "Save" on this section before moving on.

If you are submitting more than one visit for this Medicaid recipient, repeat section 24 in the next column to the right for the next visit.

NPI:

25. FEDERAL TAX I.D.	✓ Update	+ Add 26. PATIENT	'S ACCOUNT NO.		🖋 üpdate	28 – total charges will calculate based on charges entered above.
28. \$ TOTAL CHARGE *		29. \$ TOTAL	AMOUNT PAID			
32. SERVICE FACILITY LOCATION ZIP CODE * Up to 2 attachments with a max of 10 mb	each can be uploaded with th	e following formats.	PDF, JPEG and GIF.		Save	32 – Enter the ZIP Code registered to your CHW/CHR Program's Type 2 NPI Number (i.e., 57501)
+ Add Attachment						ZIP:
					Submit Cancel	

Once you click submit, you will need to review and confirm the message at the top of the page to fully submit the claim.