





## CHW Supports Client in Improving Housing and Financial Situation

The Club for Boys CHWs help clients receive essential resources and supports that empower them to improve their lives.

The CHW Program at the Club for Boys in Rapid City, South Dakota, provides support to Club for Boys participants as well as their families. By addressing Social Determinants of Health issues and assisting with health system navigation and resource coordination, the CHW program impacts the boys and their families.

COMMUNITY
HEALTH WORKERS
BRIDGE THE
GAP BETWEEN
COMMUNITIES AND
HEALTH/SOCIAL
SERVICE SYSTEMS.

- CHW DEFINITION

**CLIENT BACKGROUND** 

The client had recently left an abusive and narcissistic relationship. She had also lost her job and housing, causing her to struggle to provide a stable environment for herself and her child. The client found herself living out of her car and tent and was afraid to seek help and use available resources for fear of having her child taken away.

## **SERVICES PROVIDED**

The client was referred to the CHW by Working Against Violence Inc (WAVI). To build trust with the client, the CHW reassured her that they wanted to help her and would not take her child away. The CHW directed the client to an automotive shop for car repairs and assisted her in acquiring a cellphone, essential tools for restoring a sense of normalcy and independence to her life. The CHW also helped the client in accessing essential clothing and diapers for her infant. Additionally, the CHW assisted the client in understanding her IEP, as well as navigating the intricacies of the court system to pursue child support and custody arrangements.



## **CLIENT SUCCESSES**

Through the intervention and support provided, the client now has access to clothing and essential provisions, both for herself and her child, which has significantly enhanced their overall quality of life and given them a sense of security and comfort.

The client also has improved trust in the resources that are available to her, which have eased financial burdens and stress allowing her to focus more on nurturing her child's well-being.

And lastly, a huge success has been the client's interview and acceptance into the One Heart program, which will allow her access to housing, childcare, and transportation services, providing increased support and independence.

## **ADDITIONAL INFORMATION**

The Club for Boys was established in 1963 and is dedicated to providing positive experiences that develop self-esteem and character in a caring, safe, and fun environment for all boys through a wide range of activities, programs, and services. They are committed to helping all boys meet their needs today so that they can fulfill their potential tomorrow. To learn more about The Club for Boys, visit: https://theclubforboys.org/.

This CHW success story was submitted by Stephanie Pangburn, Family Service Director for The Club for Boys, stephaniep@theclubforboys.org.





Read more Success Stories by visiting - https://chwsd.org/success-stories/